

**Summary, Regional Coalition Conference Call**  
**Thursday, June 5, 2014 – 9:30 to 10:30 AM**  
**Call in number and PIN: 866-215-3402 PIN: 896-217-9013**

**9: 30 AM Expansion of Managed Care in Rural Areas**

Keith Parsley, Department of Health Care Services, MediCal Managed Care

- 28 counties are in this rural expansion of managed care
- There is a rural expansion stakeholder process – see links below for more information
- Managed care in these 28 rural counties started in 2012-13
  - Eight northern counties are in a COHS (county organized health system) – about 140,000 enrolled in those eight with Partnership Health Plan – enrollment began Sept 1 2013
- San Benito: Anthem Blue Cross – began enrollment on Nov. 1 2013
- Imperial has two plans (Anthem Blue Cross and California Health and Wellness) – about 48,000 enrolled, began enrollment on Nov 1 2013
- In the other 18 counties, there will be regional models: about 180,000 people in one of two plans: Anthem Blue Cross and CA Health and Wellness
- Of the calls to call centers, a low percentage are those with problems
- Governor’s budget has set a date of September 1, 2014, for mandated enrollment in managed care
- DHCS received lots of comments on draft 90-day notices
- Need to focus on literacy
- [*Jack Hailey comment:* Because 90-day notices haven’t gone out, the September 1 date for mandated enrollment in managed care for seniors and persons with disabilities will likely be pushed back; however, Mr. Paisley is not authorized to say that as the department hasn’t yet said anything other than September 1.]

Resources, provided by Keith Parsley:

<http://www.dhcs.ca.gov/provgovpart/Pages/PlanContactInformation.aspx> Plan Contact info

<http://www.dhcs.ca.gov/services/Pages/PostImpManagedCareExp.aspx> Info on stakeholder process with plan contacts

[MMCD.TPGMC@dhcs.ca.gov](mailto:MMCD.TPGMC@dhcs.ca.gov) E-mail box for adding stakeholders or sending agenda items Use this to respond to this note: “We are preparing for our next Post Implementation Rural Expansion meeting in the coming weeks. If you have any agenda items or topics you would like to discuss during this meeting, please

submit them to by COB Wednesday, June 11, 2014. Thank you; Managed Care Team [at DHCS]"

<http://www.calduals.org/> Coordinated Care Initiative

<http://www.calduals.org/implementation/cci-documents/enrollment-charts-timelines/> CCI timelines

Question: Where does Yolo County fit: it's a Partnership health plan county

Answer: Nothing is changing in Yolo.

See link above to which plans operate in which county.

Question: How is information about the ombuds program distributed to individuals? Also, have 90-day notices gone out?

Answer: Ombuds numbers are in all materials.

90-day notices have not gone out. Date not yet set for its distribution.

Question: In calls to ombudsman, what have been the issues raised?

Answer: Access to specialists may be one.

Mandated enrollment of seniors and persons with disabilities (SPDs) into managed care is supposed to begin September 1 in all 28 rural counties – however, 90 day notices aren't out yet [See note above: Sept 1 won't be the start date, but that is not yet official.]

Question: Is any special outreach planned in rural areas: the CHCF report on the SPD transition said this was a problem.

Answer: Not aware of this report, DHCS is talking extensively about outreach. We think our outreach is improving, with phone numbers of plans and others to call.

### **Overview of one coalition's 2014 goals and projects:**

#### Senior Services Coalition of Alameda County

Wendy Peterson: Three 2014 goals reflect a consensus within our aging and disability communities. We're working on helping policy makers understand the relation of CCI success to a broader set of needs

- Stabilize service capacity – which brings us to advocacy at state and county
- Develop a county-wide comprehensive plan – this is a nexus for our aging and disability coalition
- Prepare for CCI: get the word out

Request: send samples of materials – Response: will send what she can

### **Bill Haskell's Retirement**

Bill, Anne Hinton, and others will continue to work with three counties on their LTSS planning: Stanislaus, Ventura, and Yolo. These counties, with S.F., will form a

teaching and learning coalition. Since April 24 – the Community of Constituents Conference, there have been conversations and plans for Bill’s presence at the upcoming meetings of S.F.’s three sister coalitions.

### **Technical Assistance Advisors**

Ryan McDonald, Harbage Consulting

- Technical advisors are all nominated; contracts extended and almost all signed (two left in L.A.). They have started this week: will be working with outreach coordinators in each CCI county.

Request: please send a list of the outreach coordinators and T.A. advisors

Question: any plan to expand outreach work in other counties, e.g. rural expansion?

Answer: probably not until after first three years of CCI.

### **SCAN Foundation Update**

County maps of distribution of poverty, Kali Peterson

Appreciation for Angelica Guzman, TSF intern, who took the Alameda County example and did the other CCI counties and the counties that S.F. is working with *Karen Grimsich*: We use our map at meetings to help people see the broad distribution of need throughout a populated county. Helps their work when they call for a “county-wide solution.” E.g., getting public health officials’ attention; getting board of supervisors to understand. Makes a geographic impact as well as a numbers impact; also helps visualize how things will be in the future.

*Angelica Guzman*: finds data at government census sites – American Community Survey Data. Used ArcInfo software with graduated colors.

Question: AAAs are hoping to use the Elder Economic Security Index. Did you look at it?

Answer: Census doesn’t have 150- and 200-percent-of-poverty data. Counties may have it. The Community Survey Index is a good data set. The Elder Economic Security Index can be aligned fairly close to, say, 235 percent of poverty. These maps start the conversation: gets us beyond just CCI – e.g., we want to prevent people from falling into poverty; our continuum includes prevention.

Please mark your calendars for October 1: the next Community of Constituents Conference; Sue Tatangelo and Christine Chow will be co-chairs.

### **Collaborative Update**

Instead of a CCI/Cal MediConnect workgroup, the Collaborative is taking time during one or two Friday morning meetings per month to discuss the CCI rollout. Regional coalition participants are welcome to dial in for those discussions.

### 10:30 – **Adjourn**

The next calls will be on the first Thursday of the month from 9:30 to 10:30:

- *July 3*
- *August 7*
- *September 4*

Agendas should go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

#### Participants:

Keith Parsley, Department of Health Care Services

Ryan McDonald, Harbage Consulting

Alameda: Wendy Peterson, Karen Grimsich

Orange: Christine Chow

S.F.: Bill Haskell, Anne Hinton, Rick Appleby, Cindy Kauffman

San Diego: Brenda Schmitthenner, Jenel Lim, Ellen Schmeding, Louis Frick, Lisa Hayes

Bay Area Senior Health: Katherine Kelly

Riverside: Renee Dar-Khan, Lisa Hayes

L.A.: Dawn Lovelace, Sherry Revord

Santa Clara: Marilou Cristina, Nayana Shaw, Sonali Parnami

Yolo: Sheila Allen, Fran Smith, Peggy Goldstein, Cheryl Yee

Chico: Forest Harlan, Sarah May, Betty Carlton

Fresno: Cynthia Benzler and Ed LaComb

Stanislaus: Erlinda Bourcier, Linda Loe

Nevada: Ana Acton, Ann Guerra

Monterey Bay: Patty Talbot

Ventura: Monique Nowlin, Lindsey Nibecker, Jo Black

San Mateo: Marilyn Baker-Venturini, Marsha Fong

Tri-County (Service and Advocacy): Jo Black

Contra Costa: Debbie Toth, Gerald Richards

The SCAN Foundation: Kali Peterson, René Seidel, Sarah Steenhausen, Angelica Guzman

GACI: Jack Hailey