

**Regional Coalition Conference Call Summary**  
**Thursday, March 6, 2014 – 9:30 to 10:30 AM**  
**Call in number and PIN: 866-215-3402 PIN: 896-217-9013**  
**To Mute Your Line: \*6; To Unmute, #6**

9: 30 AM Welcome and Roll Call –Talking with Health Plans, Abbie Totten, Director, State Programs, California Association of Health Plans (CAHP) [atotten@calhealthplans.org](mailto:atotten@calhealthplans.org)

- Who’s the right person to talk to: that’s crucial, and Abbie has a list of the people to connect with. (Her email is above.) She has lists of people at each plan to talk to for communications, policy, or community based services.
- Invite plans to meetings, discussions, etc. Get to know them now ahead of CCI expansion to other counties.
- Question: how are plans looking ahead to the In Home Supportive Services (IHSS) change the governor is proposing? Is this on their radar? Answer: From our perspective, it’s a union and beneficiary issue, so we are tracking it. We share the fear that there won’t be enough providers.
- Question: we noticed that we and the plans speak different languages. What is CAHP doing to bridge that communication divide. Answer: Agree with those who note the jargon of health plans – we encourage plans to speak without jargon. If anyone can put a document or webinar together about this disconnect – and ways around it – please do.
- Question: in Alameda County, we’ve been meeting to discuss definitions of “case management” – some concern there will be duplication of effort. Answer: this is a question that is of great concern: e.g., bringing mental health into an individual’s case often means that the plan and the county mental health services need to coordinate. Also, look at the plans’ contracts, because there are definitions there. There may not be a universal definition of case management; there is some variance from plan to plan. But, if you can work together to identify areas of overlap is very important.
- Comment: case management does vary greatly county by county. Can all plans get on a call to discuss some of the case management that’s going on in programs such as Multi Service Senior Project (MSSP). Abbie says she will be glad to put that together.
- Question: how are plans doing with home and community based services. The progress seems to be in Coordinated Care Initiative (CCI) counties and in county operated health plan counties. In other counties, there doesn’t

seem to be as much interaction. Those who are engaged see the value of home and community based services.

- The SCAN Foundation (TSF) is keen to work with the plans on glossary of terms or other communications challenges.

10:00 AM Overview of two coalitions' 2014 goals and projects:

- Long Term Services and Supports (LTSS) Stakeholder Advisory Group (Riverside), Renee Dar-Khan, [RDARKHAN@co.riverside.ca.us](mailto:RDARKHAN@co.riverside.ca.us)  
One focus is on least restrictive settings; the coalition is doing this and other work with the ADRC (Aging and Disability Resource Connections) Working on transitioning people from institutions to the community. Working on a universal referral form. Addressing fragmentation.
- Aging Services Collaborative of Santa Clara County, Lori Andersen [loria@healthtrust.org](mailto:loria@healthtrust.org)  
Our coalition is six years old; started as a provider organization.
  1. LTSS CCI work – working on materials development
  2. Local budget proposals – poll members every year and “advocacy and leadership” are the goals most important to members
  3. E.g., senior centers and how they are funded
  4. We’re mainly a volunteer organization – spending time on “transitional and organizational effectiveness work” – with a leadership council and a communications plan. Have an AGENTS for Change project. Also, working on coding in advance of January enrollment.

Budget push: Older Californians Act, report from Wendy Peterson [wendy@seniorservicescoalition.org](mailto:wendy@seniorservicescoalition.org)

Last call there was interest in advocating reinvestment in Older Californians Act programs. California Association of Area Agencies on Aging (C4A) is organizing a concerted effort around the budget process. Wendy will set up a conference call: if you are interested in being on a conference call to discuss this budget strategy, please let Wendy know – email is above.

Comment from Steve Schmoll in Santa Clara – his Area Agency on Aging sent their own letter to the Legislature urging reinstatement: he understands that legislative budget subcommittees may add to the governor’s budget request and make the local assistance into a block grant.

Update on the technical advisory role from Harbage Consulting via Jack Hailey

For more information, contact Ryan McDonald, Strategic Communications and Outreach, Harbage Consulting, [ryan@harbageconsulting.com](mailto:ryan@harbageconsulting.com)  
The Harbage team: <http://harbageconsulting.com/who-we-are/our-team/>

Harbage Consulting is currently finalizing contracts for the Technical Advisor candidates. Once candidates agree with the contract and sign, they are free to start as soon as they're ready. All will be available for a few calls to coordinate their starting their jobs. If coalitions in demonstration counties haven't given Ryan their candidates yet, that they should plan on getting names of candidates to Ryan ASAP. They aren't in jeopardy and haven't lost any ground, he just need candidates soon. His email is above this paragraph.

#### April 24 Community of Constituents Update

- Registration is open; we ask that any person interested in coming, contact your regional coalition leader.
- To maintain an emphasis on networking and to accommodate 19 coalitions, we ask that coalition leaders identify a delegation of two of three people to attend. Regional coalition leaders will invite those individuals to register for the conference. Coalition leaders are asked to provide Jack with the names of each coalition's delegation.
- Again, the emphasis of this conference is on networking, and to do so, with 19 coalitions, we have to limit the number coming from each coalition.

Collaborative announcement: please include us in any "listening session" you do on CCI, Cal MediConnect, and other Capitol issues.

- San Francisco had a session with 300+ people. Lots of confusion expressed. A huge amount of outreach needs to be done.
- Visit the S.F. public authority's web site for more information about the day [www.sfhsspa.org](http://www.sfhsspa.org) or contact Donna Calame: [dcalame@sfhsspa.org](mailto:dcalame@sfhsspa.org)

10:30 – Roll call review and adjourn

The next calls will be on the first Thursday of the month from 9:30 to 10:30:

- *April 3*
- *May 1*
- *June 5*

Agendas should go out two days before each call. *Regional coalitions are welcome to include additional members on the calls, whenever topics are of interest.*

## Participants

### Senior Services Coalition, Alameda Co

- Wendy Peterson
- Sheri Burns
- Tracy Murray

### Orange Aging Services Collaborative

- Patty Mouton
- Christine Chow

### S.F. LTC Care Coordinating Council

- Bill Haskell
- Donna Calame

### San Diego LTC Integration Project

- Brenda Schmitthenner
- Jenel Lim
- Louis Frick
- Rogelio Lopez

### Bay Area Senior Health Policy

- Kathrine Kelly
- Alberto Ortega

### LTSS Stakeholder Group – Riverside

- Renee Dar-Khan
- Ronald Stewart

### L.A. Aging Advocacy Coalition

- Dawn Lovelace
- Sherry Revord
- Anwar Zoueihid
- Edwin Vinton

### Aging Services Collaborative, S. Clara

- Lori Andersen
- Steve Schmoll
- Marilou Cristina
- Nayana Shaw
- Sonali Parnami

### Yolo Healthy Aging Coalition

- Sheila Allen
- Peggy Goldstein
- Fran Smith
- Anson Houghton

- Frances Gracechild

### Diversability Advocacy Network

- Sarah May
- Betty Carlton

### Central Valley LTSS Coalition (Fresno)

- Cynthia Benzler
- Teri Deits

### Senior Coalition of Stanislaus County

- Dianna Olsen
- Maria Profeta
- Erlinda Bourcier
- Barry Smith
- Stephanie Giovannetti

### Community Living Council, Nevada Co

- Ana Acton
- Ann Guerra

### Monterey Bay Aging and Disability Resource Coalition

- Elsa Quezada
- Sam Trevino

### Ventura County Evidence Based Health Promotion Coalition

### VOICED (Kern)

### San Mateo New Beginnings Coalition

- Marsha Fong
- Marilyn Baker-Venturini
- Cristina Ugaitafa

### Service and Advocacy Coalition (SLO, Santa Barbara, Ventura)

- Kathy McMillion

### CoCoCo Advisory Council on Aging

- Debbie Toth
- Gerald Richards

### The SCAN Foundation

- Rene Seidel

### GACI

- Jack Hailey