



Coordinated Care Initiative (CCI) Health Plan Contact Card

| | CARE1ST HEALTH PLAN | | CAREMORE | ANTHEM BLUE CROSS | HEALTH NET | | L.A. CARE | | MOLINA HEALTHCARE | |
|--|--|--|---|--|--|--|--|--|--|--|
| | Cal MediConnect | Medi-Cal Only | Cal MediConnect | Medi-Cal Only | Cal MediConnect | Medi-Cal Only | Cal MediConnect | Medi-Cal Only | Cal MediConnect | Medi-Cal Only |
| Member Services (Examples: Case Management, benefit inquiries, grievance & appeals) | For Members: 855.905.3825 For Stakeholders: 888.592.7168 | For Members: 800.605.2556 For Stakeholders: 888.592.7168 | 888.350.3447 TTY: 711 | 800.407.4627 TTY: 888.757.6034 | 855.464.3571 TTY: 711 | 800.675.6110 TTY: 711 | 888.522.1298 TTY: 888.212.4460 | 888.839.9909 TTY: 866.522.2731 | 855.665.4627 TTY: 711 | 888.665.4621 TTY: 800.479.3310 |
| Website | www.care1st.com/calmediconnect | www.care1st.com/medicalonly | www.duals.caremore.com | www.anthem.com/med-cal | www.healthnet.com/calmediconnect | www.healthnet.com | www.calmediconnect.la.org | www.lacare.org | www.molinahealthcare.com/duals | www.molinahealthcare.com |
| 24-Hour Nurse Line | 855.905.3825 | 800.605.2556 | 800.224.0336 TTY: 800.368.4424 | 800.224.0336 TTY: 800.368.4424 | 800.893.5597 | 800.675.6110 | 800.249.3619 TTY: 888.212.4460 | 800.249.3619 TTY: 866.735.2929 | 888.275.8750 TTY: 866.735.2929 | 888.275.8750 TTY: 866.735.2929 |
| Pharmacy Line (formulary available online) | 855.905.3825 | 800.605.2556 | 800.546.5877 | 800.700.2541 Spanish: 800.870.6419 | 800.867.6564 | 800.548.5524 | 888.839.9909 | 888.839.9909 | 855.665.4627 | 888.665.4621 |
| Transportation | 877.433.2178 | 877.433.2178 | 888.350.3447 TTY: 711 | 800.407.4627 | 866.779.5165 | 800.675.6110 | 866.529.2141 | 866.529.2141 | 855.665.4627 | 888.665.4621 |
| Language Assistance Services | 8am-6pm: 855.905.3825 After Hours: 877.904.8195 TTY: 800.735.2929 or 711 | 8am-6pm: 800.605.2556 After Hours: 877.904.8195 TTY: 800.735.2929 or 711 | 888.350.3447 TTY: 711 Direct Line: 800.367.9559 | 888.757.6034 | 855.464.3571 | 800.977.3073 | 888.522.1298 TTY: 888.212.4460 | 888.839.9909 TTY: 866.522.2731 | 855.665.4627 TTY: 866.735.2929 or 711 | 888.665.4621 TTY: 800.479.3310 or 711 |

Disclaimer: Information for LA CCI Stakeholder use only, please refer members to the appropriate Member Services department for inquiries.